

14. (Amended) The software management system according to claim 13, including a plurality of local servers, each local server including said network-directed language execution environment, said remote management means, and said highly reliable means.

**Q1** [Replace the abstract with: ]

## ABSTRACT

A software management system for processing and maintaining improved reliability of software delivered on a wide-area network. A center server includes a script describing operation of the application, and a fault countermeasure unit for coping with the occurrence of a fault. A local server includes a network-directed language execution environment, a remote management unit for downloading or deleting the application, a script interpretation unit, and a highly reliable unit for recording event data that occur while the application is being executed, for managing the data when the fault has occurred, and for executing a restoration process. The system guarantees safe and reliable operation of the software that is downloaded through a wide-area network, and supports the collection of fault data and restoration even when an abnormal condition has occurred.